

# FORMAL COMPLAINT

## ARIZONA CORPORATION COMMISSION

### RECEIVED FORMAL COMPLAINT FOR



0000103947

W-02494A-01-0671

COMPLAINANT <b>2001 AUG 23 P 3:05</b> Graham County Utilities, Inc.		DATE 8/15/01
ADDRESS <b>AZ CORP COMMISSION</b> PO Drawer B, R09 West Center Pima, AZ 85543		PHONE (HOME) ( ) -
NAME OF RESPONSIBLE PARTY Steve Lines - General Manager		PHONE (WORK) (928) 485-2451
NAME OF UTILITY Ash Creek Water Company	ACCOUNT NUMBER	
GROUNDS FOR COMPLAINT: (COMPLETE STATEMENT OF THE GROUNDS FOR COMPLAINT. INDICATING DATE(S) OF COMMISSION/ OMISSION OR ACTS OR ISSUES COMPLAINED OF.) (USE ADDITIONAL PAGE IF NECESSARY.)		
1. Ash Creek Water Company has previously extended water mains and service lines to eighteen customers in our franchised area without a borderline agreement or permission of expansion from proper authorities.		
2. Ash Creek Water Company has installed water mains in our franchised area that do not meet our specifications nor the minimum requirements specified by the Arizona Department of Environmental Quality. Examples:		
a. Inadequate size of pipe. Ash Creek Water Company has installed 4" instead of the minimum 6" required.		
b. Ash Creek Water Company installed the 4" water main at a depth of 24". The minimum depth of cover is 36".		
c. Ash Creek Water Company failed to install flushing devices or fire hydrants on the new line extension into our service area.		
(Please see attached sheet)		
NATURE OF RELIEF SOUGHT: (USE ADDITIONAL PAGE IF NECESSARY.)		
Graham County Utilities request that Ash Creek Water Company shall cease to provide water to new customers in our franchised area. This includes services already installed by Ash Creek Water Company on vacant lots that are not currently being used.		
Ash Creek Water Company will refund to our customers, monies received from Aid To Construction upon Graham County Utilities extension of their water mains into the White Fence Farm area.		
SIGNATURE OF COMPLAINANT OR ATTORNEY <i>Steve Lines - G.M.</i>		

**RECEIVED**

AUG 20 2001

ARIZONA CORP. COMM.  
TUCSON, AZ

ARIZONA CORPORATION COMMISSION  
FORMAL COMPLAINT FORM

GROUNDS FOR COMPLAINT : (CONTINUED)

2. d. The quality of pipe has not been established to determine pressure ratings.

3. Ash Creek Water Company collected Aid To Construction money from customers in our franchise area. There is no assurance that these customers can be guaranteed current or future water service that consists of adequate water quality or water pressure.